



OneCall Standard Package User Guide

To Use The Service

(1) To set Call Forwarding

- Dial (2626 2688)*
- Press (1) for English or (3) for Cantonese
- Enter your OneCall number then press (#)
- Enter PIN and then press (#)
- Press (1) to activate Call Forwarding feature
- Enter the number you wish to forward to and then press (#)

Note: Calls can be forwarded to local telephone numbers, including those numbers of mobile phones.

(2) To cancel Call Forwarding

- Dial (2626 2688)*
- Press (1) for English or (3) for Cantonese
- Enter your OneCall number then press (#)
- Enter PIN and then press (#)
- Press (2) to cancel Call Forwarding feature

Note: if you have cancelled Call Forwarding feature, the person who calls your OneCall number will hear a message that you are not available to answer the call.

(3) To change your PIN (Personal Identification Number)

- Press (10071) for English or (10073) for Cantonese*
- Press (3) to select PIN change for OneCall Standard Package

*** You need to use tone dial phone to use the service**